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Thompson Rivers University Library located in Kamloops, British Columbia, has selected the Relais ILL Hosted Service to automate their ILL and Document Delivery operations. The system will include the Relais Scanning Module and the Relais Access web-based pages which includes the Relais Web Services software. Relais Access will interface with the library's GODOT system for user-initiated requesting and follow-up.

GODOT is a Simon Fraser University Library developed, open source web-based software package which enables library patrons to view the library's holdings for that item, whether in electronic format or in print, as well as other library's holdings. This is combined with the ability to request documents not in the local collection via Interlibrary Loan. Several BC libraries are presently using the GODOT/Relais interface.

The Relais Scanning Module is fully integrated with Relais ILL for seamless electronic delivery of items to patrons and other libraries. Library staff can convert paper documents to electronic format by scanning, or they can use existing electronic documents anywhere on their network for desktop delivery to their patrons. Delivery can be done via FTP to Ariel, Post to Web, Email attachment, or fax.

Clare MacKeigan, Chief Operating Officer for Relais International, says "We are delighted that the Thompson Rivers University has selected Relais International as their ILL and Document Delivery System vendor. They will be our eighth customer in BC and we hope that more libraries will join this diverse group". Relais International will host the system from our offices in Ottawa, Canada. The Relais ILL systems will be implemented during the summer of 2007.

Relais™ International Inc is based in Ottawa, Canada and has been selling systems to support interlibrary loan and document delivery services since 1996. Relais International (www.relais-intl.com) assists libraries in implementing intelligent and automated methods to support the delivery of documents. Relais products range from scanning stations through to fully integrated request management, scanning and delivery software suitable for a single library through to a consortium.

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