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Texas A&M University - Commerce Selects Relais ILL Hosted Service

Relais International is pleased to announce that Texas A&M University - Commerce has selected the Relais ILL Hosted Service.

The Hosted Service will include the Relais Access web-based pages that allow library users to create and monitor their own ILL requests. Staff can use a new and enhanced web-based staff interface and the Relais windows staff client to process ILL requests. The system includes the fully integrated Relais Scanning Module on three workstations for seamless electronic delivery of items to patrons and to other libraries.

The library uses Innovative Interfaces Millennium integrated library system. Relais ILL will include a patron look up and circulation interoperability with the Millennium system to greatly improve workflow for library staff.

Clare MacKeigan, COO of Relais International, says "Texas A&M University – Commerce is our first customer in Texas. We are excited to have the library as a customer and look forward to a long and beneficial working relationship with the library staff." The implementation is expected to be completed by the summer of 2011.

Established in 1889, Texas A&M University-Commerce is the fifth oldest state university. A member of the Texas A&M University System since 1996 and located in Commerce, the university has campuses in Dallas, Mesquite, Navarro College and Midlothian, and conducts classes in McKinney, the Collin County Community College District, and at Northeast Texas Community College. The university offers more than 100 major areas of study at the undergraduate, master's and doctoral levels.

Relais™ International Inc is based in Ottawa, Canada and has been selling systems to support interlibrary loan and document delivery services since 1996. Relais International (www.relais-intl.com) assists libraries in implementing intelligent and automated methods to support the delivery of documents. Relais products range from scanning stations through to fully integrated request management, scanning and delivery software suitable for a single library through to a consortium.

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