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FOR IMMEDIATE RELEASE
December 7, 2010

State Library of Victoria implements Relais

Relais International is pleased to announce the State Library of Victoria in Melbourne, Australia has implemented Relais ILL to automate and manage their resource sharing activities, including the Direct Delivery service. The State Library of Victoria (SLV) is one of Australia's oldest cultural institutions. It is the major reference and research library in Victoria, responsible for collecting and preserving Victoria's documentary heritage and making it available through a range of services and programs.

Relais is hosted locally by SLV. SLV is using Relais web services to integrate patron ordering with Relais. Relais also includes the fully integrated Relais Scanning Module for seamless electronic delivery of items to patrons and to other libraries.

Clare MacKeigan, COO of Relais International, says "we are very pleased to be working with the staff of the SLV to help them manage their resource sharing activities."

Relais™ International Inc is based in Ottawa, Canada and has been selling systems to support interlibrary loan and document delivery services since 1996. Relais International (www.relais-intl.com) assists libraries in implementing intelligent and automated methods to support the delivery of documents. Relais products range from scanning stations through to fully integrated request management, scanning and delivery software suitable for a single library through to a consortium.

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