



Relais **EXPRESS**

A Complete Scanning and Delivery System

“The simplicity of the system makes it easy to train any level of staff very quickly.”

Relais has been partnering with libraries for over ten years, and we have taken the time to listen, observe and understand what's important to your organization. Our ongoing commitment to this process has resulted in a comprehensive scanning and delivery solution. It is designed from the ground up to perform efficient scanning and automated delivery of documents right to the requestor's desktop. Whether large or small, Express is ideal for all libraries and document delivery operations looking to provide a state-of-the-art scanning and delivery solution. Relais Express gives you the option to turn your desktop, scanner, and printer into a technologically advanced document delivery station, or to create a networked version of the same with Relais Express Plus. Either way, Express is easy to implement, easy to use, saves staff time, and delivers requested items in a quick and efficient manner.

“Being able to resend a document without rescanning is just so easy.”

Relais Express brings together all the components required to maximize delivery of documents to the requester, whether by scanning from your own collection, or after receiving documents electronically from other libraries. The process allows for preview of material as you scan or receive it, as well as the ability to insert or delete images in scanned documents. To simplify things even further, the same procedure is used regardless of delivery method. Once a document has been scanned or received from another location, Express takes care of adding a cover page to the document (optional), converting the document to the appropriate format, and sending it – all without staff intervention.



“Relais Express has reduced the complexity of the work undertaken by our staff, saving time and resulting in a much more efficient and less error prone process.”

Relais Express is a proven solution that runs seamlessly – including all the steps needed to create and send the document being handled automatically. Express allows you to easily import documents in multiple formats, and print documents created at any resolution. You can even select ranges or individual pages from a document for print or delivery. It will process all types of material, and deliver the document based on which of the multiple delivery options the patron chooses – Post to web, email, PDF, fax, Ariel.

“When a problem occurs, its not so much the individual problem that’s important, but rather how the company responds to and rectifies those problems. The Relais’ support staff has been terrific within this area.”

Key Benefits & Features

- Scanning software is combined with automated electronic delivery and printing functionality in a single package
- Easy configuration to meet any library’s needs fitting into local policies and procedures
- Integrates scanning and delivery into your workflow
- Gets the requested item to the patron without staff intervention in a quick & efficient manner — frees up staff to focus on other matters
- Saves staff time, lets the system perform routine and automated tasks
- Proven solution that runs quietly in the background
- Works with a wide range of printers and scanners
- Allows for preview of material as you scan or receive it, and attachment of existing e-documents to requests
- Seamlessly process all types of material
- Receive FTP – receive documents from other libraries sending by Ariel
- Deliver FTP – send documents to other libraries e.g. Ariel workstations
- A single staff GUI interface
- Easy to train any level of staff very quickly
- Support for a wide range of scanners that support a TWAIN, or KOFAX driver as well as WideTEK and Bookeye scanners using an http interface
- Select ranges or individual pages from a document for print or delivery
- Import documents in TIFF or PDF documents
- Import and print documents created at any resolution
- Insert and delete images in scanned documents
- Automated delivery of items based on patrons preferences; multiple delivery options (Post to web, email PDF, fax, Ariel)



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Intelligent, Flexible, Open Solutions

