
FOR IMMEDIATE RELEASE
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Pennsylvania Academic Library Consortium, Inc (PALCI) selects Relais D2D

PALCI has selected Relais D2D to power their E-ZBorrow resource sharing system - a rapid book request and delivery service for faculty, staff and students of 52 academic libraries in Pennsylvania, New Jersey and West Virginia. Relais D2D (Discovery to Delivery) is a next-generation software platform from Relais International and Index Data. E-ZBorrow allows patrons to search across the member library catalogs simultaneously and request circulating items directly from any partner library. Expedited request processing and shipping by all libraries guarantees a 2-4 day turnaround.

Relais D2D is a standards based, open system for E-ZBorrow that offers a framework upon which new services and options can be offered to patrons. The MasterKey™ platform from Index Data is the basis for a fully featured discovery layer for patrons. A 'live' availability check notifies the patron immediately as to whether the material they want can be supplied from an EZ-Borrow library. Should the material not be available, the option to submit a request for processing via traditional ILL is provided. Relais request management provides the ability for staff to update requests as appropriate and automatically notify patrons at key points. Interoperability with the member libraries integrated library systems for automatic circulation updates is provided via NCIP and proprietary means, where required. Relais D2D offers circulation interoperability with the following integrated library systems within PALCI: Ex Libris Voyager, Innovative Interfaces Millennium, SirsiDynix Symphony and Horizon, and TLC.

Clare MacKeigan, COO of Relais International, says "We are delighted to be working together with PALCI members to provide a new platform for the E-ZBorrow service to address both the immediate needs of these libraries and their patrons and to build a framework for the next generation of Discovery to Delivery."

Relais™ International Inc is based in Ottawa, Canada and has been selling systems to support resource sharing, interlibrary loan and document delivery services since 1996. Relais International (www.relais-intl.com) assists libraries in implementing intelligent and automated methods to support requesting through to delivery of documents. Relais products range from scanning stations through to fully integrated request management, scanning and delivery software suitable for a single library through to a consortium.

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PALCI's primary mission is to spur the development of library cooperation within the Commonwealth of Pennsylvania and the neighboring region. Member institutions range from small liberal arts colleges to publicly funded universities to ARL institutions to the State Library of Pennsylvania. Libraries in PALCI have holdings in excess of 36 million volumes and a combined FTE of more than 500,000 students.

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