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FOR IMMEDIATE RELEASE
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Grinnell College Selects Relais ILL Hosted Service

Relais International is pleased to announce that Grinnell College (Grinnell, Iowa) has selected the Relais ILL Hosted Service.

The Hosted Service will include the Relais Access web-based pages that allow library users to create and monitor their own ILL requests. Staff can use a new and enhanced web-based staff interface and the Relais windows staff client to process ILL requests. The system includes the fully integrated Relais Scanning Module on two workstations for seamless electronic delivery of items to patrons and to other libraries. The library uses Innovative Interfaces Millennium integrated library system.

Richard Fyffe, Rosenthal Librarian of the College and Associate Professor, says, "Resource-sharing among libraries has never been more important. Relais has a reputation as a customer-centered, forward-thinking vendor in this field. We look forward to working with Relais in the further development of their systems." Gail Bonath, Systems Librarian and Associate Professor says "I am looking forward to using the Relais system which will allow us to seamlessly borrow from and lend to libraries who use other resource sharing systems"

Clare MacKeigan, COO of Relais International, says "we are very pleased to welcome the staff of the Grinnell College Libraries to our growing family of customers in the United States. We look forward to working with them to enhance our workflows and interoperability with OCLC resource sharing products". The implementation is expected to be completed by December 2010.

As part of the contract, Relais has committed to creating additional interoperability with OCLC such as the ability to search the WorldCat database to find lending locations, and the ability to use custom holdings groups and paths when creating a lender string. These enhancements will be ready by the fourth quarter of 2011.

Grinnell College is a nationally recognized, private, four year, liberal arts college located in Grinnell, Iowa. Founded in 1846, Grinnell enrolls 1,600 students from all 50 states and from as many international countries in more than 26 major fields, interdisciplinary concentrations, and pre-professional programs. The Grinnell College Libraries—consisting of Burling Library, Kistle Science Library, and the Curriculum Library—hold approximately 800,000 books and government documents, more than 22,000 subscription periodicals, roughly 34,000 audiovisual units, and about 140,000 e-books. The Libraries have been a selective depository for U.S. federal documents since 1874

Relais™ International Inc is based in Ottawa, Canada and has been selling systems to support interlibrary loan and document delivery services since 1996. Relais International (www.relais-intl.com) assists libraries in implementing intelligent and automated methods to support the delivery of documents. Relais products range from scanning stations through to fully integrated request management, scanning and delivery software suitable for a single library through to a consortium.

For more details contact:

Dan Denault

dand@relais-intl.com

Relais International Inc.

Phone: 888-294-5244 X 29(in North America) +1-613-226-5571 X 229