
For Immediate Release
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The British Library renews contract with Relais International

The British Library and Relais™ International Inc agree to renew a 3 year contract for the maintenance and support of the existing Relais Enterprise Document Delivery and Request Management System based at Boston Spa.

Andy Appleyard (Head of Operations and Customer Services) stated: "We are pleased to confirm the continuation of this successful partnership with Relais International. The product has radically changed and improved our Remote Document Supply Service, we are looking to build on this platform to bring about further continuous improvements ensuring we provide a more efficient and timely service for our customers."

Clare MacKeigan (Chief Operating Officer) said: "The renewal and reaffirmation is a very important marker to the industry that we are meeting the challenges set by BL as the foremost global document supplier and I am delighted that our partnership will continue and allow us push the boundaries to meet and exceed the demands of our customers."

Relais™ International Inc is based in Ottawa, Canada and has been selling systems to support interlibrary loan and document delivery services since 1996. Relais International (www.relais-intl.com) assists libraries in implementing intelligent and automated methods to support the delivery of documents. Relais products range from scanning stations through to fully integrated request management, scanning and delivery software suitable for a single library through to a consortium.

The British Library is the national library of the United Kingdom and one of the world's greatest research libraries. It provides world class information services to the academic, business, research and scientific communities and offers unparalleled access to the world's largest and most comprehensive research collection. The Library's collection has developed over 250 years and exceeds 150 million separate items representing every age of written civilisation. It includes: books, journals, manuscripts, maps, stamps, music, patents, newspapers and sound recordings in all written and spoken languages. Further information is available on the Library's website at www.bl.uk.

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